

PSYCHOLOGICAL HEALTH

FAQs about the Georgia Army National Guard CRISIS LINE

943-282-8804



Who answers the CRISIS LINE?

- The Psychological Health Coordinators or PHCs will answer the crisis line. The PHCs are licensed professionals in the state of Georgia.
- PHCs alternate being on call to ensure 27/4/365 Crisis support to the Georgia Army National Guard.

*****IMPORTANT***** if you call and do not get an answer please LEAVE A DETAILED MESSAGE and/or call back. If it is an emergency, call 911.

Who can call the CRISIS LINE?

- Any active Georgia Army National Guard Service Member
- Unit /BN/BDE Personnel
- Unit/BN/BDE Chaplain
- Concerned Family Member
- Concerned Associates

***In an immediate life threatening emergency, please call 911, or 988 and press 1.**

What happens during/after accessing CRISIS LINE support?

- A PHC will assess and evaluate the situation for immediate crisis and determine a course of action to help ensure the safety and well-being of the Service Member.
- PHCs can assess anyone who may be experiencing suicidal thoughts, or plans; homicidal thoughts or plans; erratic behavior; overwhelming thoughts and/or emotions; or at anytime a service member, or their unit, feels they need intensive mental health support.
- The PHC may refer the Service Member to an MTF, VA Center, or Emergency Department near the location of the incident or private mental health services near the SM's HOR. **NOTE: **Service Members are encouraged to keep unit command up to date on mental health needs/status.**

What other support services can PHCs provide?

- Connecting Service Members to resources that focus on veteran and military support/connection.
- Connection with community partners.
- Anytime a Service Member feels that they need mental health services or if they are feeling overwhelmed and not sure what to do, please reach out and one of the PHCs will assist in resource connection.

FOR MORE INFORMATION REACH OUT TO THE PSYCHOLOGICAL HEALTH DEPARTMENT



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